

Standard Provider Refund Form

Please use this form to submit your refund should you receive an overpayment from ConnectiCare.

Send to: ConnectiCare VIP Claims Refund
P.O. Box 416947
Boston, MA 02241-6947

Courier Delivery Address: Bank of America Merrill Lynch
Lockbox Services
Lockbox 416947, Ma5-527-02-07
2 Morrissey Boulevard
Dorchester, MA 02125

Provider name: _____ Date: _____

Provider ConnectiCare ID: _____

Address: _____

Authorized signature: _____ Date: _____

Please check one of the following:

- Please deduct this overpayment from future remittance.
- I have attached a personal check to refund the overpayment.
Check No.: _____
Amount: _____
- I have attached the check to be voided.
Check No.: _____
Amount: _____

Patient's name: _____ ConnectiCare Member ID: _____

Claim number: _____ Date(s) of service: _____

Procedure/service: _____ Total charge: _____

Reason for refund (check one)

Charges billed in error (explain) _____

Duplicate payment

Not our patient

No fault insurance

Paid by other insurance

Workers' compensation

Other (explain) _____
