

# 2025 Summary of Benefits

## ConnectiCare

### Passage Plan 1 (HMO-POS)

January 1, 2025 – December 31, 2025

**Please Note: No referrals are required for this plan.**

The benefit information provided is a summary of what we cover and what you pay. It does not list every service that we cover or list every limitation or exclusion. Some services may require prior authorization. To get a complete list of services we cover, including those that require prior authorization, please review the “Evidence of Coverage.” You can find this document on our website at [connecticare.com/medicare](https://connecticare.com/medicare), or call us and we’ll send you a copy.

#### Who Can Join?

To join the **ConnectiCare Passage Plan 1 (HMO-POS)** plan, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and live in our service area. Our service area includes the following counties in **Connecticut**: Fairfield, Hartford, Litchfield, Middlesex, New Haven, New London, Tolland, and Windham.

#### Which Doctors, Hospitals, and Pharmacies Can I Use?

**ConnectiCare Passage Plan 1 (HMO-POS)** has a network of doctors, hospitals, pharmacies, and other providers. Except in emergency or urgent care situations, if you use providers that are not in our network, we may not pay for these services.

When joining **ConnectiCare Passage Plan 1 (HMO-POS)**, you may choose a primary care provider (PCP) in the **Passage Network**. If you do not select a PCP in the Passage Network, one will be selected for you. At any time, you can select a different PCP in the Passage Network. This network also includes additional medical providers like specialists, laboratories, and hospitals.

This plan covers dental benefits in and out of network. You may pay more for dental services when using out of network dentists.

We cover Part D drugs. In addition, we cover Part B drugs such as chemotherapy and some drugs administered by your provider. You can see the complete plan formulary (list of Part D prescription drugs) and any restrictions on our website at [connecticare.com/medicare](https://connecticare.com/medicare). Or, call us and we’ll send you a copy.

In most situations you must use network pharmacies to fill your prescriptions for covered Part D drugs. Some of our network pharmacies have preferred cost-sharing. You may pay less if you use these pharmacies.

You can see our plan’s provider and pharmacy directories on our website at [connecticare.com/medicare](https://connecticare.com/medicare). Or, call us and we’ll send you a copy.

#### How To Reach Us

To find out more about ConnectiCare plans and to enroll, please call us at **877-224-8220 (TTY: 711)**. From Oct. 1 to March 31, you can call us seven days a week from 8 a.m. to 8 p.m. From April 1 to Sept. 30, you can call us Monday through Friday from 8 a.m. to 8 p.m. Or visit us at our website, [connecticare.com/medicare](https://connecticare.com/medicare).

If you want to know more about the coverage and costs of Original Medicare, look in your current “**Medicare & You**” handbook. View it online at [medicare.gov](https://medicare.gov) or get a copy by calling **1-800-MEDICARE (1-800-633-4227)**, 24 hours a day, seven days a week. TTY users should call **1-877-486-2048**.

Premiums and Benefits	ConnectiCare Passage Plan 1 (HMO-POS)
<p><b>Monthly Plan Premium</b></p>	<p>You pay \$0</p> <p>You must continue to pay your Medicare Part B premium.</p>
<p><b>Part B premium reduction</b></p>	<p>Your plan will reduce your monthly Part B premium by \$3. This reduction is set up by Medicare and administered through the Social Security Administration (SSA). This reduction may be credited to your Social Security check or Medicare Part B premium statement. The reduction may not apply to you if you do not pay Part B premium. Reductions may take several months to be issued, however, you will receive a full credit.</p>
<p><b>Medical Deductible</b></p>	<p>This plan does not have a deductible for covered medical services.</p>
<p><b>Maximum Out-of-Pocket Responsibility</b> (Does not include prescription drugs.)</p> <p>This is the most you will pay out-of-pocket for your covered Part A and Part B services.</p>	<p>\$6,500 annually.</p> <p>After you reach the maximum out-of-pocket limit, we will pay the full cost of covered Part A and Part B services for the rest of the year.</p>
<p><b>Inpatient Hospital Coverage</b> (May require approval.)</p>	<p>\$375 copay per day for days one through four per admission.</p> <p>You pay nothing per day for days five and beyond per admission.</p>
<p><b>Outpatient Hospital Coverage</b> (May require approval.)</p> <ul style="list-style-type: none"> <li>• Outpatient observation services:</li> <li>• Outpatient hospital services</li> <li>• Ambulatory surgery centers:</li> </ul>	<p>\$250 copay.</p> <p>\$250 copay. \$0 for diagnostic colonoscopy.</p> <p>\$250 copay. \$0 for diagnostic colonoscopy.</p>
<p><b>Doctor Visits</b> (in-office/virtual)</p> <ul style="list-style-type: none"> <li>• Primary care provider (PCP):</li> <li>• Specialist:</li> </ul>	<p>\$0 copay per visit.</p> <p>You pay \$0 for annual physical exam.</p> <p>\$35 copay per visit.</p>

Premiums and Benefits	ConnectiCare Passage Plan 1 (HMO-POS)
<p><b>Preventive Care</b> Our plan covers many preventive services, including:</p>	<p>You pay \$0</p> <ul style="list-style-type: none"> <li>- Bone mass measurement.</li> <li>- Breast cancer screening (mammogram).</li> <li>- Cardiovascular screening.</li> <li>- Cervical and vaginal cancer screening.</li> <li>- Colorectal cancer screening (colonoscopy, fecal occult blood test, flexible sigmoidoscopy).</li> <li>- Depression screening.</li> <li>- Diabetes screening.</li> <li>- Prostate cancer screening (PSA).</li> <li>- Vaccines, including flu shots, hepatitis B shots, pneumococcal shots, and COVID-19 vaccines.</li> <li>- “Welcome to Medicare” preventive visit (one-time).</li> <li>- “Wellness” visit (all additional preventive services approved by Medicare during the contract year will be covered).</li> </ul>
<p><b>Emergency Care</b></p>	<p>\$110 copay per visit within the United States.</p> <p>If you are admitted to the hospital within one day, you do not have to pay your share of the cost for urgently needed care.</p>
<p><b>Urgently Needed Services</b></p>	<p>\$50 copay per visit within the United States.</p>
<p><b>Diagnostic Services/Labs/Imaging</b> (May require approval.)</p> <ul style="list-style-type: none"> <li>• Diagnostic radiology services (such as MRIs, CT Scans):</li> <li>• Lab services:</li> <li>• Diagnostic tests and procedures:</li> <li>• Outpatient x-rays:</li> <li>• Therapeutic radiology services (such as radiation treatment for cancer):</li> </ul>	<p>\$295 copay. \$0 for diagnostic mammograms.</p> <p>\$0 at physician’s office or independent facility, \$15 all other locations.</p> <p>\$25 copay.</p> <p>\$45 copay.</p> <p>20% of the cost.</p>

Premiums and Benefits	ConnectiCare Passage Plan 1 (HMO-POS)
<p><b>Hearing Services</b></p> <ul style="list-style-type: none"> <li>• Exam to diagnose and treat hearing and balance issues.</li> <li>• Routine hearing exam (one every year):</li> <li>• Hearing aid fitting/evaluation (one every year):</li> <li>• Hearing aids (limited to two, both ears combined):</li> </ul>	<p>\$45 copay per visit.</p> <p>\$0 copay.</p> <p>\$45 copay.</p> <p>Up to \$3,000 allowance every year.</p>
<p><b>Dental Services</b></p> <ul style="list-style-type: none"> <li>• Medicare-covered Dental Services:</li> <li>• Preventive Dental Services: Includes oral exams, cleanings, bitewing x-rays, and complete series (panorex x-rays)</li> <li>• Comprehensive dental services (May require approval.)</li> </ul> <p>Minor Restorative Services: fillings.</p> <p>Major Restorative Services: (Endodontics, Periodontics, Prosthodontics and Oral and Maxillofacial Surgery) – Includes Root Canal Therapy, Periodontal Scaling and Planing, Periodontal Surgery Crowns, Fixed Bridgework, Partial and Full Dentures, Denture Adjustments, Repairs to Fixed Bridges, Re-Cement of Fixed Bridges, Crowns, and Inlays, Extractions and Oral Surgery, Implants, and Maintenance.</p>	<p>\$45 copay.</p> <p>In-network: You pay \$0 Covers up to one oral exam, one cleaning, and fluoride treatment every six months. Covers one standard x-ray every six months and one complete series (panorex x-rays) every 36 months.</p> <p>\$2,000 annual benefit maximum</p> <p>In-network: 20% of the cost after the \$100 calendar-year deductible is met.</p> <p>50% of the cost after the \$100 calendar-year deductible is met.</p> <p>Out-of-network: You pay the difference between the out-of-network allowance and the total amount billed by the dentist, in addition to your in-network share of the cost.</p>

Premiums and Benefits	ConnectiCare Passage Plan 1 (HMO-POS)
<p><b>Vision Services</b></p> <ul style="list-style-type: none"> <li>Exam to diagnose and treat diseases and conditions of the eye.</li> <li>Routine eye exam (one every year):</li> <li>Eyewear — routine: You are covered for one pair of eyeglasses or contacts per year.</li> <li>Eyeglasses or contact lenses after cataract surgery (eyewear must be obtained within 12 months of surgery):</li> </ul>	<p>\$45 copay per visit.</p> <p>You pay \$0</p> <p>Up to \$550 allowance every year. Unlimited up to allowance. Routine eyewear must be dispensed by EyeMed participating providers. Please visit: <a href="http://connecticare.com/medicare">connecticare.com/medicare</a> , click “Find a Doctor” Or, call toll-free <b>833-337-3134</b> (TTY: <b>711</b>).</p> <p>You pay \$0</p>
<p><b>Mental Health Services</b> (May require approval.)</p> <ul style="list-style-type: none"> <li>Inpatient visit:</li> <li>Outpatient group therapy visit (in-office only):</li> <li>Outpatient individual therapy visit (in-office/virtual):</li> </ul>	<p>\$2,036 copay per admission.</p> <p>Our plan covers up to 90 days per inpatient mental health stay. Our plan also covers 60 “lifetime reserve days” as long as the stay is covered under the plan. Our plan covers up to 190 days in a lifetime for inpatient mental health services in a psychiatric hospital. The 190-day limit does not apply to mental health services provided in a psychiatric unit of a general hospital.</p> <p>The cost-sharing applies each time you are admitted as an inpatient to a psychiatric facility.</p> <p>\$40 copay per visit.</p> <p>\$40 copay per visit.</p>
<p><b>Skilled Nursing Facility (SNF)</b> (May require approval.)</p> <p>A benefit period begins the day you’re admitted into a SNF. The benefit period ends when you haven’t received any inpatient hospital care or skilled care in a SNF for 60 days in a row. If you go into a SNF after one benefit period has ended, a new benefit period begins. There’s no limit to the number of benefit periods.</p>	<p>Our plan covers up to 100 days in a SNF per benefit period.</p> <p>You pay nothing per day for days one through 20 per benefit period.</p> <p>\$214 copay per day for days 21 through 100 per benefit period.</p>
<p><b>Physical and Speech Therapy</b></p>	<p>\$40 copay per visit.</p>

Premiums and Benefits	ConnectiCare Passage Plan 1 (HMO-POS)
<p><b>Ambulance</b> (May require approval; not waived if admitted.)</p> <ul style="list-style-type: none"> <li>• Ground:</li> <li>• Air:</li> <li>• Worldwide Ground Ambulance:</li> </ul> <p>You are covered for ground ambulance services worldwide. There is a combined \$50,000 annual limit for emergency care, urgent care, and ground emergent ambulance services outside of the United States and its territories. You are not covered for air ambulance services outside of the United States.</p>	<p>\$275 copay.</p> <p>20% of cost in the United States only.</p> <p>\$0 copay.</p>
<p><b>Transportation</b> (non-emergency)</p>	<p>Not covered.</p>

## Prescription Drugs for ConnectiCare Passage Plan 1 (HMO-POS)

Medicare Part B Drugs	
<p>Chemotherapy drugs and other Part B drugs (May require approval.)</p> <p>These drugs may require step therapy and/or prior approval.</p>	<p>You pay 0% to 10% based on Part B rebatable adjustment for Part B drugs <b>in the home</b>.</p> <p>You pay 0% to 20% based on Part B rebatable adjustment for Part B drugs <b>dispensed at a retail pharmacy, mail order pharmacy, doctor’s office, and outpatient facility</b>.</p> <p>You pay no more than \$35 for a one-month supply of insulin.</p>

## Medicare Part D Drug Coverage

Our plan groups each drug into one of six “tiers” (levels). You will need to use the formulary (list of covered drugs) to locate what tier a drug is in.

How much you pay for your prescription drugs depends on what tier your drug is in and what stage of the benefit you are in. There are three stages in your Part D prescription drug coverage.

## Three Stages of Drug Coverage

### Deductible

The deductible is the amount you pay before your plan starts to pay. This deductible is for retail and home delivery. There is no deductible for Tier 1 (Preferred Generic), Tier 2 (Generic), Tier 3 (Preferred Brand), Tier 6 (Select Care Drugs), insulins, and most vaccines. There is a \$150 deductible for Tier 4 (Non-Preferred Drugs) and Tier 5 (Specialty) drugs.

### Initial Coverage

After you've reached the deductible, you'll enter the initial coverage stage.

In this stage, you and the plan share the costs of some of the covered drugs until your year-to-date out-of-pocket costs reach \$2,000. Out-of-pocket costs include what you paid when you get covered Part D prescription drugs, any payments for your drugs made by family or friends, and payments made for your drugs by Extra Help from Medicare, an employer or union health plan, TRICARE, Indian Health Service, AIDS drug assistance programs, charities, and most State Pharmaceutical Assistance Programs (SPAPs).

Initial Coverage Stage – \$0 – \$2,000					
Tier	Deductible	Retail Cost Sharing		Mail Order	
		Preferred Pharmacy 30-Day Supply	Standard Pharmacy 30-Day Supply	Preferred 30-Day Supply	Preferred 90-Day Supply
Tier 1: Preferred Generic	\$0	\$0	\$5	\$0	\$0
Tier 2: Generic	\$0	\$10	\$20	\$0	\$0
Tier 3: Preferred Brand	\$0	\$42	\$47	\$42	\$126
Tier 4: Non-Preferred Drugs	\$150	\$95	\$100	\$95	\$285
Tier 5: Specialty		30%	30%	30%	Not available in a long-term supply
Tier 6: Select Care Drugs	\$0	\$0	\$0	\$0	\$0

You pay no deductible and no more than \$35 for a one-month supply of covered Insulin and \$0 for most adult Part D vaccines, including shingles and some travel vaccines.

If you live in a long-term care facility or use a non-preferred mail order pharmacy, you pay the same as at a standard retail pharmacy.

### Catastrophic Coverage

After your year-to-date out-of-pocket costs reach \$2,000, you will pay nothing for covered part D drugs.

## Get Help Paying for Your Prescription Drugs

### Extra Help

Extra Help is a free Medicare program and is known as Low-Income Subsidy (LIS). It helps people with low or limited income and resources pay Medicare Part D drug plan costs.

#### What do you get with Extra Help?

- Payment of 75% or more of your drug costs. These include your monthly premium for prescription drugs (**the amount you pay each month**).
- Payment of your annual deductible (**the amount you pay before your plan starts to pay**).
- Payment of coinsurance costs (**the percentage you pay for your prescription drugs**).

#### You automatically qualify for Extra Help if:

- You have full Medicaid coverage.
- You get help from your state Medicaid program to pay your Part B premiums in a Medicare Savings Program.
- You get Supplemental Security Income (SSI) benefits.

#### Many other people with low or limited income also qualify for Extra Help and don't know it!

There is **no cost** to apply. Contact your local Social Security office or call Social Security at **800-772-1213** (TTY: **800-325-0778**). You can also apply online at [ssa.gov/benefits/medicare/prescriptionhelp](https://ssa.gov/benefits/medicare/prescriptionhelp).

### The Medicare Prescription Payment Plan

The Medicare Prescription Payment Plan is a new payment option that works with your current drug coverage, and it can help you manage your drug costs by spreading them across monthly payments that vary throughout the year (January – December). This payment option might help you manage your expenses, but it doesn't save you money or lower your drug costs.

Extra Help from Medicare and help from your State Pharmacy Assistance Program (SPAP) and AIDS Drug Assistance Program (ADAP), for those who qualify, may be more advantageous than participation in the Medicare Prescription Payment Plan. All members are eligible to participate in this payment option, regardless of income level, and all Medicare drug plans and Medicare health plans with drug coverage must offer this payment option. Contact us or visit [medicare.gov](https://medicare.gov) to find out if this payment option is right for you.



## Additional Benefits

Benefits	ConnectiCare Passage Plan 1 (HMO-POS)
<p><b>Acupuncture</b> (May require approval.)</p>	<p>\$35 copay per visit. Covers up to 20 visits for chronic lower back pain every year (maximum of 12 visits in 90 days).</p>
<p><b>Foot Care</b> (podiatry services)</p> <ul style="list-style-type: none"> <li>• Foot exams and treatment (routine exams not covered): If you have diabetes-related nerve damage and/or meet certain conditions, exams and treatment are covered.</li> </ul>	<p>\$35 copay per visit.</p>
<p><b>Chiropractic Care</b> Manipulation of the spine to correct a subluxation (when one or more of the bones in your spine move out of position).</p>	<p>\$15 copay per visit.</p>
<p><b>Occupational Therapy</b></p>	<p>\$40 copay per visit.</p>
<p><b>Cardiac Rehabilitation</b> (in-office/virtual)</p>	<p>\$30 copay per visit.</p>
<p><b>Intensive Cardiac Rehabilitation</b></p>	<p>\$55 copay per visit.</p>
<p><b>Pulmonary Rehabilitation</b> (May require approval.)</p>	<p>\$15 copay per visit.</p>
<p><b>Home Health Care</b> (May require approval.)</p>	<p>You pay \$0</p>
<p><b>Hospice</b> You are covered for hospice care from a Medicare-certified hospice. Original Medicare, rather than our plan, will pay for hospice services. You may have to pay part of the cost for drugs and respite care.</p>	<p>You pay \$0</p>
<p><b>Medical Equipment/Supplies</b> (May require approval.)</p> <ul style="list-style-type: none"> <li>• Durable medical equipment (DME) (wheelchairs, oxygen):</li> <li>• Prosthetics/Medical Supplies (braces, artificial limbs):</li> </ul>	<p>20% of the cost. 20% of the cost.</p>

Benefits	ConnectiCare Passage Plan 1 (HMO-POS)
<p><b>Diabetic Supplies and Training</b></p> <ul style="list-style-type: none"> <li>• Diabetic supplies (includes monitoring supplies and therapeutic shoes or inserts; we limit our supplies to Abbott and LifeScan brands.):</li> <li>• Kidney disease education:</li> </ul>	<p>20% of the cost.</p> <p>You pay \$0</p>
<p><b>Renal Dialysis</b></p>	<p>You pay 20% of the cost.</p>
<p><b>Wellness Programs</b></p> <ul style="list-style-type: none"> <li>• Fitness:</li> <li>• Teladoc®:</li> </ul>	<p>SilverSneakers® — You pay \$0</p> <p>\$0 copay per visit.</p>
<p><b>Over-the-Counter Items</b> (Unused balance does not roll over.)</p>	<p>\$75 every month by mail order only.</p>
<p><b>Worldwide Emergent/Urgent Care</b> (Coverage outside the United States.)</p> <p>There is a combined \$50,000 annual limit for emergency care, urgent care, and ground emergent ambulance services outside of the United States. You are not covered for air ambulance services outside the United States. See page IV-6 for additional cost-sharing information for ambulance services.</p>	<p>\$0 copay per visit.</p>

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# 2025 Pre-Enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a Customer Service representative at **800-224-2273** (TTY: **711**), from Oct. 1 to March 31, seven days a week from 8 a.m. to 8 p.m. From April 1 to Sept. 30, Monday through Saturday from 8 a.m. to 8 p.m.

## Understanding the Benefits

- The Evidence of Coverage (EOC) provides a complete list of all coverage and services. It is important to review plan coverage, costs, and benefits before you enroll. Visit [connecticare.com/medicare](https://connecticare.com/medicare) or call **800-224-2273** (TTY: 711) to view a copy of the EOC.
- Review the Provider Directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
- Review the Pharmacy Directory to make sure the pharmacy you use for any prescription medicine is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.
- Review the formulary to make sure your drugs are covered.

## Understanding Important Rules

- Effect on Current Coverage.** If you are currently enrolled in a Medicare Advantage plan, your current Medicare Advantage healthcare coverage will end once your new Medicare Advantage coverage starts. If you have Tricare, your coverage may be affected once your new Medicare Advantage coverage starts. Please contact Tricare for more information. If you have a Medigap plan, once your Medicare Advantage coverage starts, you may want to drop your Medigap policy because you will be paying for coverage you cannot use.
- In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
- Benefits, premiums, and/or copayments/coinsurance may change on January 1, 2025.
- Our plan allows you to see providers outside of our network (non-contracted providers). However, while we will pay for certain covered services, the provider must agree to treat you. Except in an emergency or urgent situations, non-contracted providers may deny care. In addition, you will pay a higher copay for services received by non-contracted providers.